



**SCAIFE**  
**Protection Services**

## QUESTIONS TO ASK YOUR SECURITY PROVIDER

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### Licensing & Credentials

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What is your Private Patrol Operator (PPO) license number?

How long have you been in business?

Can you provide current copies of all licenses and insurance certificates?

## **Guard Training & Qualifications**

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**What training do your guards receive before assignment?**

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**How do you screen and select your security personnel?**

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**What ongoing training programs do you provide?**

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## **Operations & Supervision**

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**How do you supervise guards and monitor performance?**

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**What is your response time for incidents or emergencies?**

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**How do you handle guard replacements or call-offs?**

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## Service & Support

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What reporting systems do you use?



How do you communicate with clients?



What technology or equipment do you provide?



### Remember to Ask About:

- Contract terms and cancellation policies
- Additional costs or fees
- Holiday coverage plans
- Emergency procedures
- Client references

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**Provided by Scaife Protection Services**

PPO License #12958

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